

Are you on holiday and need medical attention?

During these unprecedented times of high demand the practice is using an online consultation service called **e-consult** to help direct, give advice and treat patients more effectively. This also reduces the contact risk for our staff and yourself from coronavirus.

Step 1. Please visit <http://www.borthsurgery.wales.nhs.uk>

Step 2. Download **Temporary Residents Form GMS3W**. The link is located on the left side of the screen under the **quick links** section.

Step 3. Once you have filled in the form electronically. Please email the form to prescriptions.w92006@wales.nhs.uk

Step 4. Allow up to 2 hours for your form to be processed

Step 5. Please visit www.borthsurgery.wales.nhs.uk

click on the **contact your doctor online** pop-up in the middle of your screen or the **banner at the bottom of your screen**.



Step 6. **You are now using our online service e-consult!** Please fill out the simple online form to get advice and treatment by the end of the next working day.

Please be advised e-consult may advise you seek medical advice soon for certain symptoms. If so please call your surgery or attend the nearest A&E department.

