

Borth Community Council ‘Have your say’ Community Survey Action Plan

July 2015, updated December 2015

A very big thank you for all who participated, distributed surveys, collected surveys and importantly, filled them in.

88% of responses were from residents (64% from Borth and 24% from Ynyslas) the remainder were visitors. 94% of responses were in English, 6% in Welsh.

You have identified what you value, pleased with, your concerns and what you see as a priority. We will be considering this more fully in the next Borth Community Council meeting in September. You can come and talk to us at a drop in event in September. In the meantime, here is a summary of the results and some early feedback we can share with you.

‘Borth is a great place to live’, ‘I love Borth - it rocks’, ‘Life is good in sunny Borth’, ‘What a fabulous place to live’, ‘A friendly well managed area’, ‘A fantastic place to live’, ‘A pleasant and friendly place to live’, ‘Borth must be one of the best places to live’, ‘A beautiful and interesting area, please keep a warm welcome for visitors, but not too commercial’, ‘Borth – a truly beautiful place; peaceful and serene’.

‘Thank you for asking- a good idea/survey form much appreciated’. ‘Councillors very helpful’. ‘Thanks to all concerned in community activities – good – a thriving and active community’. ‘Appreciate keeping up to date with local news and reading minutes on the web page’. ‘Local MP is interested in problems’.

Key points you made Priorities you identified	What are we/others already doing	What we could do
Crime, burglary, damage, speeding, vandalism		
<p><u>One of the top 5 priorities 1st 43%</u> 23% pleased / 55% concerned</p> <ul style="list-style-type: none"> • Speeding seen as a significant issue. Key areas; Glanwern, High Street, Clarach road up from Nisa, Ynyslas, along golf course • Mixed response on action; road humps, no road humps, camera trap • Some vandalism • 23% respondents were positive; pretty safe and clean to live in, crime getting better. 	<ul style="list-style-type: none"> • Liaising with the local police force • Reporting incidents • Attending PACT (Partners and Communities Together) meetings and raising current issues • Starting a Community Speed Watch Scheme that will be recording speeds • Speed strips are in place in Ynyslas 	<ul style="list-style-type: none"> • Explore speed reducing measures with relevant authorities • Ask for more regular police presence • PACT meets every quarter, next meeting is March 2016. If people don't turn up they will consider stopping the meetings. Advertise PACT meeting more

	<ul style="list-style-type: none"> • Advertise the opportunity to speak to the police 10-11am on Tuesday mornings in Nisa 	
Flooding sea, river, surface		
<p>One of the top 5 priorities 2nd 39% 32% pleased / 39% concerned</p> <ul style="list-style-type: none"> • Defences mostly working. Lots better since improvements to sea defences • Mostly maintaining Leri and seawall defences • Repair the seawall at Ynyslas. • Concerned about sea defences opposite Premier Store, shingle incursion in future. • Leats/ditches need clearing/maintenance, blocked, overgrown • Appearance of mud/quicksand holes near rock defences a concern for safety on the seaward side near WCs. • Concerned about cracks to house from sea defence work. • Concerned about fires against timber sea defences in Ynyslas car park. • Positive that the wall near boat park has been extended. • Flood damage behind toilet block still to be repaired. • Areas that regularly flood e.g. by golf club. 	<ul style="list-style-type: none"> • Raised in Community Council meetings to go back to Ceredigion County Council the need for repair works to remaining 141m Ynyslas sea wall defences • Prepared an updated Emergency Flood plan with Coastguard, NRW and RNLI October 2015 • Included flood plan in Community Emergency Plan and consulted with flood wardens, latest update is 10 October 2015 • Increased the number of Flood/community wardens, set up means of email and text communication • Install and remove stormboards • Survey results shared with Natural Resources Wales (NRW), Ceredigion County Council, RNLI, Coastguard • Community Emergency Plan is available from the Borth Community website and a notice has been placed in community noticeboards and on Facebook • Use Natural Resources Wales River Levels Online service to check Afon Leri water level at Dolybont monitoring station, 	<ul style="list-style-type: none"> • Make contact with Flood warden groups in adjacent communities • Appraisal and options for leats • Share information from other floodplans, e.g. Fairbourne resources • Repair work to Ynyslas sea wall – email photos if no update • Road by golf club – contact CCC to raise issue of impact on evacuation route • Resolved to pay for a new key to be cut and left with the Coastguard for accessing the Family Centre (if be used as an evacuation/rest centre if needed) • Explore cost of 3 portable heaters to be used in an emergency in the Family Centre rest centre if used during an evacuation. • Keep interested eye on new Government led options relating to relief from council tax and business rates after flooding (like in Cumbria December 2015), second-home owners in South Lakeland to show “solidarity” with local people and offer their homes to those in need, insurance for people who cannot afford flooding insurance

	www.naturalresources.wales/river-levels-online <ul style="list-style-type: none"> Shared NRW 'Lessons Learned and Evaluation of Flood Volunteer Network Event' with flood wardens 	
Dogs beach access/ control, fouling, bins		
<p><u>One of the top 5 priorities 3rd 30%</u> 27% pleased / 56% concerned</p> <ul style="list-style-type: none"> Summer access to the beach. Suggested that dog policy could be reconsidered (one suggestion by member of the public was to consider allowing early morning/late evening or school summer holidays only). Dog notices need to be clearer, bigger and lots more signs Needs to enforce dog ban, not all abide by summer ban. Still fouling e.g. lane to church. Important to maintain beach access for owners with dogs beyond Borth. Details of other places to walk the dog other than the beach, where don't have to drive. 	<ul style="list-style-type: none"> Making new larger signs Putting signs on every access point to the beach in Borth, on the pavement or nearby Looking into options for our own dog warden All bins accept litter and dog waste Uphold allowing dogs on the beach after the end Borth/golf course to Ynyslas 	<ul style="list-style-type: none"> Review the dog policy February More signs on lanes/paths regarding fouling Prepare a notice showing other places to walk the dog in Borth when the dog order is in force
Litter, bins, fly tipping, cleanliness		
<p><u>One of the top 5 priorities 4th 27%</u> 36% pleased / 41% concerned</p> <ul style="list-style-type: none"> Mostly about litter bins, especially over flowing in summer. Several specifically mentioned the good work the County Council litter collector does, also the new litter/dog bins is an improvement More bins at Ynyslas to save the bus stop bin from being overfilled. Disposal of large items a problem. Fly tipping on cliff/Cambrian Terrace 	<ul style="list-style-type: none"> Having a sign made to signpost the location of the bottle bank Arranging for the bottle bank to be emptied as soon as we know it is full (you can tell us via the Clerk or phone the telephone number on the bottle bank) Monitoring the bottle bank area 	<ul style="list-style-type: none"> See if we can have the bins emptied more frequently in the summer, end of the day, Sunday evening Raise awareness that the new bins in Borth are dual purpose for litter and recycling Ask for an additional bin in Ynyslas near pill box track Raise awareness that people are regularly leaving collections of bottles rather than putting them in – even when the bottle bank has room

<ul style="list-style-type: none"> • Bottle bank often full bottles, bottles left at the side. Another bottle bank was wanted to the north in Borth. • Many wished for a recycling centre • Flytipping in Glanlerry woods 		<ul style="list-style-type: none"> • See if a bottle bank at the northern end of Borth is possible • Encourage people to report any flytipping • Advice on how to get rid of large items • Verify winter bin collections
Community spirit, pride, equality, neighbourliness		
<p><u>One of the top 5 priorities 5th 25%</u> 72% pleased / 7% concerned</p> <ul style="list-style-type: none"> • 72% value/pleased with the community, its spirit and neighbourliness. • Taking pride in the area a few areas were identified as unsightly; old garage, scrap metal, boat park. • Drainage pipe by RNLl an eyesore 	<ul style="list-style-type: none"> • Arranged for rubble and fences to be cleared from the garage site • We have done some tidying in the Community Council carpark and tidied up the boat park • Drainage pipe by RNLl being attended to 	<ul style="list-style-type: none"> • More tidying in the carpark and boat park
Open spaces play areas, green spaces, community garden, den, adventure area		
<p><u>Joint 6th priority 20%</u> 56% pleased / 14% concerned</p> <ul style="list-style-type: none"> • More care of open spaces and green areas adjacent to beach. • Some identified as needing attention/clear up/replanting - boat park, around the church, near the phase 2 toilets. Some greenery maintenance around Community Hall sign, Coronation walk. Capping slabs to right of public toilets need fixing • Adventure play area requested. • Daffodils and community gardens were recognised as good. • Beach, SSSI at Ynyslas and Corfochno are UNESCO sites of great interest and acknowledged as 'the best'. 	<ul style="list-style-type: none"> • Have a maintenance contract in place for mowing green spaces and the playground • Additional cutting back along Coronation footpath (will look again though) • Pay for the summer flowerbed competition • Have planted daffodils from Ceredigion County Council in Borth and Ynyslas • Have registered for wild seeds from Grow Wales 	<ul style="list-style-type: none"> • Look to tidy up open spaces and around signs further • Explore setting up a 'adopt a flowerbed' scheme for all year round with some support from Council. • Arrange to have capping slabs fixed • Explore informal adventure play area • Catherine Morgan Families First Coordinator to be invited for an assessment
Sustainability recycling, local produce, cycling		
<p><u>Joint 6th priority 20%</u> 38% pleased / 32% concerned</p>	See litter section also.	<ul style="list-style-type: none"> • Raise awareness of Ceredigion County Council green waste collection service and

<ul style="list-style-type: none"> • Multi use/cycle path between Borth and Ynyslas, along golf course road • Street side recycling comprehensive, very good. • Closure of recycling centre is a great loss especially without a car. Many asked for reopening. 20 mile trip for garden waste. Suggested community project. • More recycling bins. • Overflowing bottle bank. Bottle bank at north end of village. Big sign on car park showing where recycling bottle bank is. Tidy area near recycling in Borth to reflect well on village. • Glass collection for older people. 	<ul style="list-style-type: none"> • Small electrical recycling day set up for January 2016 	<p>how to arrange it. Also Council Bulky and Chargeable Household Collections.</p> <ul style="list-style-type: none"> • Raise glass collection issue with Age Concern • Raise issue of multi-use path to connect the two villages
Health & wellbeing village healthcare, group walks health/fitness classes		
<p>18% saw this as a priority 53% pleased / 9% concerned</p> <ul style="list-style-type: none"> • Medical centre, GP services, pharmacy all much valued. Concern at threat of Borth surgery closure and getting Doctor appointments. • More information on noticeboards/flyers/leaflets would be good, especially if no computer access. • Sheltered public footpaths valued – improve winter use with shale/loose chippings. Keep footpaths clear • Age concern exercise class excellent. 		<ul style="list-style-type: none"> • Will put more information on noticeboards and encourage others to do the same • Identify where problem footpaths are
Anti-social behaviour graffiti, noise, groups		
<p>18% saw this as a priority 27% pleased / 30% concerned</p> <ul style="list-style-type: none"> • Concerns were noise related, passengers leaving train station, music in holiday period, dogs barking 	<ul style="list-style-type: none"> • Encouraging more police presence • Reporting incidents 	<ul style="list-style-type: none"> • Look for opportunities/ places/facilities for teenagers to reduce anti-social behaviour • Raise awareness of late night noise in key areas

<ul style="list-style-type: none"> • Small group/individuals causing trouble/disruption on front, station and North end of Borth. 		
Housing		
<p>18% saw this as a priority 24% pleased / 26% concerned</p> <ul style="list-style-type: none"> • More affordable housing and long-term rented housing. Number of holiday homes a concern, standing empty • Conversions allowed where appropriate • Some concerns regarding housing/hostel project • Sort drain by boat park for cliff houses. • Several houses need painting. 	<ul style="list-style-type: none"> • Housing enabling officer completed a survey for Borth 	<ul style="list-style-type: none"> • Will take comments into consideration when planning applications come to the Community Council for comment • Explore issue with drain by boat park further
Children and Youth, local school, play groups, local facilities		
<p>11% saw this as a priority 35% pleased / 9% concerned</p> <ul style="list-style-type: none"> • Lots for young children to do less for teenagers. • Recreational area/skateboard park for teenagers requested by many, seen as valuable for social activities, sports, discourage antisocial behaviour. More youth services. • Den/adventure area. • Family group very good, local school appreciated. 	<ul style="list-style-type: none"> • Additional hut has been installed in the playground • Advised that a group could come forward with a business plan for a skate park • Possible water project for older children • Family Centre • Saturday Dads club through Family centre 	<ul style="list-style-type: none"> • Encourage an approach and plan to Community Council regarding a skate park or other opportunity for teenagers • Set up Youth Advisory Forum
Parking roadside parking, car parks		
<p>17% saw this as a priority 32% pleased / 34% concerned</p> <ul style="list-style-type: none"> • Better since one hour parking stopped. Roadside parking better for trade 	<ul style="list-style-type: none"> • New sign prepared for Community Council carpark- free parking, where to access the key for coaches and no overnight parking 	<ul style="list-style-type: none"> • Attend to overgrown, high hedge around car park, make car park more visible • Standard blue parking signs directing people to the car park

<ul style="list-style-type: none"> • More parking needed, including in the centre of the village and during summer. • Good free council carpark. Needs hedge lowering and a tidy up • Campervan parking on the front should be daytime only, campervans overstaying. Need signs for overnight camper vans and County Council to help with camper vans. • Enforce parking on yellow lines, a concern for emergency services access. • Some non-Council car parks permanently closed/ locked. • Don't impose restrictions unless residents want them. 		
Social activities, classes, village events		
<p>16% saw this as a priority 47% pleased / 7% concerned</p> <ul style="list-style-type: none"> • More social activities welcomed. • More information needed, local magazine to publicise events. Need noticeboard/non-computer based adverts • Carnival enjoyed by all 	<ul style="list-style-type: none"> • Send information to the Borth Community website and use the Community Hall and village noticeboards • Put more information on the Community Hall noticeboards and village noticeboards 	<ul style="list-style-type: none"> • Suggest noticeboards have a 'what's-on' section • Explore putting a weekly printout of Community Hall activities on noticeboards • WEA visited to discuss opportunities for classes in Borth
Transport bus and train services. Sunday service		
<p>15% saw this as a priority 60% pleased / 22% concerned</p> <ul style="list-style-type: none"> • Good bus and rail links • Great now more trains- big difference. Earlier Sunday train. Train to Chester. • Would like a Sunday bus, also for Sunday service from Ynyslas. More evening/late buses to Ynyslas. • Road maintenance 	<ul style="list-style-type: none"> • The last 512 bus of the evening will soon route from Aberystwyth-Borth – Ynyslas-Talybont etc. on Mondays, Wednesdays and Fridays, remaining the same – Aberystwyth, Talybont-Ynyslas-Borth for Tuesdays, Thursdays and Saturdays, keep an eye on the timetable. • Report pot holes • Now an earlier Sunday train 	

More public art		
<p>9% saw this as a priority 19% pleased / 18% concerned</p> <ul style="list-style-type: none"> • Always room for more art, exhibitions, must be good quality. More mosaics • Love the sculpture. • There is enough, no more mosaics - falling apart on the sea wall. • Keep arts we have well maintained Borth beautiful enough. 	<ul style="list-style-type: none"> • Supportive to art projects in place • Explored scope for repairing mosaics • Kate Doubleday project 	<ul style="list-style-type: none"> • Welcome any community art projects that may arise •
Lighting		
<p>8% saw this as a priority 39% pleased / 24% concerned</p> <ul style="list-style-type: none"> • Great the lights are off midnight to 5 AM and good now energy efficient lights are used. No more lights – can carry torches. Retain low light levels at Ynyslas • Street lights rock in wind, need more, eco-friendly lights - lower visibility. • Keep on longer for last train +20 minutes/til 1am/2am 		
Educational opportunities		
<p>3% saw this as a priority 27% pleased / 8% concerned</p> <ul style="list-style-type: none"> • Computer/tablet classes, sewing, cooking, Welsh classes. • Village hall ideal • Very much appreciate mobile library service. 		<ul style="list-style-type: none"> • Will pass information onto the Community Hall committee, Womens Institute, Help the Aged • Explore computer/tablet classes, 'bring your own device', connecting generations
Involvement in the community/volunteering opportunities		
<p>3% saw this as a priority 39% pleased / 3% concerned</p> <ul style="list-style-type: none"> • Designated noticeboard for volunteering and community opportunities • More volunteering activities 		<ul style="list-style-type: none"> • Ask Community Hall committee if there can be a dedicated area on the noticeboard, sectioning noticeboard for activities, volunteering, general notices

