

Borth & Ynyslas Community Emergency Plan (Public Version)

Communities working together
January 2018

Don't forget to look always out for neighbours, if you haven't seen them for a while, better to knock and make an error

Overview	Emergency			
Emergency	Flooding Flood Warning Service Floodline 0345 988 1188. No Quickdial code needed if calling from a phone registered to receive flood warnings. Otherwise Quickdial code for Borth Tidal area is 603035 & River Leri is 603133	Fire	Power cut	Storms & snow
Local warning triggers	Contact from Floodline Warnings Direct North Ceredigion flood alert received Borth flood warning received Heavy/prolonged rain Exceptionally high non tidal river level Storm surge warning Local knowledge/experience Flooding witnessed	Contact from Emergency Services Local emergency responders Fire witnessed and responders advised	Storms, high winds, heavy snow Weather forecast warning	Storms, high winds, heavy snow Weather forecast warning
Person(s) responsible for activating the plan	Coastguard Flood Coordinator Emergency Plan Coordinator Community Warden	Local emergency responders Emergency Plan Coordinator Community Warden	Emergency Plan Coordinator Community Warden	Emergency Plan Coordinator Community Warden

Distribution list

Natural Resources Wales Flood Incident Management Team, Ceredigion County Council Civil Contingencies, Borth Coastguard, Borth Fire, Borth RNLI, Emergency Plan Co-ordinators, Borth Community Councillors and Clerk, County Councillor.

Version without full Warden details to Community Wardens, Community email group and Borth Community website

EMERGENCY

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Actions to be taken in an emergency

Health & Safety

- AT ALL TIMES assess the situation and assess the Health & Safety risks.
- Do not carry out an action if it is not safe to do so.
- All MUST protect themselves, do not enter flood water, fire or engage in any activity which may cause harm.
- Wear high visibility clothing if available.
- Call 999 if anyone is trapped or in danger and wait for instructions from the emergency services.

Action & steps to follow

Activate Community Emergency Plan

The Coastguard, Flood Coordinator, Emergency Plan Co-ordinator or Community Warden will activate the Emergency Plan. However, if they are unavailable, any resident can instigate activation of the Borth & Ynyslas Community Emergency Plan.

Contact all on Community Emergency Plan Contacts List

Contact **Emergency Plan Co-ordinators Jill Hulse** (01970 871256 or 07740 799643) or **Mike Willcox** (01970 871245) to assist in all of the necessary actions that follow:

1. Establish a central point to handle information
2. Contact everyone on the Borth & Ynyslas Community Wardens contacts list (see pages 12-18) to inform that community actions will now begin. Information and instructions will be distributed by email and via the Borth Community website and/or verbally. By text as a backup.
3. All impacted residents to begin utilising their own Personal Emergency Plan and install their own flood prevention measures, if appropriate (see page 28);

4. Emergency Plan co-ordinator to contact Community Council/Coastguard to arrange for the appropriate evacuation centre to be opened to act as incident / control / rest centre (see page 8);
5. Volunteers / residents from unaffected areas of Borth & Ynyslas to offer assistance by:
 - Checking on wellbeing of neighbours, especially vulnerable residents, providing reassurance
 - Deploying individual property protection measures and/or products for residents that need assistance and, if possible, to homes where occupiers are known to be away
 - Carrying items upstairs where appropriate for residents in need,
 - Filling and distributing sandbags from storage location (see pages 29 for Ceredigion County Council sand bag policy)
 - Helping residents to rest centre
6. Emergency Plan Co-ordinator to act as liaison between the community and emergency services, Natural Resources Wales, Ceredigion County Council etc.

Contact Ceredigion County Council, Natural Resources Wales, Floodline

7. Inform that the Borth and Ynyslas Community Emergency Plan has been **activated** and community actions have begun.
8. **For flooding, contact Natural Resources Wales** ICC (Incident Communication Centre) in Cardiff on 02920 361 487 – state who you are and request to speak to the South West area Flood Incident Duty Officer (FIDO). If using 0800 80 70 60 number, must request to speak to the FIDO for the SW area.
Ceredigion County Council on 01970 625277 (24 hrs)
Flood Warning Service. Floodline 0345 988 1188. No Quickdial code needed if calling from a phone registered to receive flood warnings. Otherwise Quickdial code for Borth Tidal area is 603035 & River Leri is 603133
Provide **site specific flooding information** (including information on area affected, depth of floodwater, properties / roads affected, source of floodwater) and **confirm how you can be contacted** during a flood and **where you will be located**.

Remain vigilant

9. Keep up to date with any situation
[Flood Warning Service Floodline 0345 988 1188](tel:03459881188). No Quickdial code needed if calling from a phone registered to receive flood warnings. Otherwise Quickdial code for Borth Tidal area is 603035 & River Leri is 603133

- Watch local news channel on television / listen to local radio for news / weather updates
- Borth Community website <http://www.borthcommunity.info/> will be updated with information relating to the situation

Assess the situation

10. If flood water, storm or fire is receding:

- Check all in street are safe.
- Close down Community Response.
- For flooding, leave floodgates installed until satisfied that property is no longer at immediate risk of flooding

11. If flooding is getting worse:

- Call the emergency services and await directions.

Review the Borth & Ynyslas Community Emergency Plan

12. Set up time / date to **review how effectively the Borth & Ynyslas Community Emergency Plan worked.**

- What worked?
- What didn't work?
- Are any changes required?

Ceredigion County Council Local Flood Risk Management Strategy Summary Document Consultation Draft. November 2013
 Ceredigion Tidal Dyfi Flood Risk Management Strategy (March 2013)
 Shoreline Management Plan. Management Area 19 (MA19) Policy Development Zone 10 Dyfi South

Important and useful contacts

Organisation	Telephone	Notes
Floodline	Flood Warning Service Floodline 0345 988 1188. No Quickdial code needed if calling from a phone registered to receive flood warnings. Otherwise Quickdial code for Borth Tidal area is 603035 & River Leri is 603133	http://naturalresourceswales.gov.uk/flooding-and-water/flood-alerts-and-warnings/?lang=en https://fwd.environment-agency.gov.uk/app/olr/home
Fire and Rescue Service	999	http://www.mawwfire.gov.uk/english/Pages/Home.aspx
Police	999 (local 101)	http://www.dyfed-powys.police.uk/en/in-your-area/eredigion/aberystwyth-police-station-divisional-headquarters
Ambulance Service	999	
RNLI	999 ask for Coastguard Service (then RNLI)	Borth Lifeboat Station, High Street, Borth, SY24 1AA
Natural Resources Wales	0300 065 3000	Responsibility for managing flood risk from main rivers, reservoirs and the sea. Strategic overview role, contributes to multi-agency Emergency Plans, provides flood warnings and supports emergency responders when floods occur. NRW will publish Flood Risk Management Plans by December 2015 (Flood Risk Regulations 2009) covering flooding from main rivers and the sea. NRW is supporting this Plan through Flood Risk Management. http://naturalresourceswales.gov.uk/alerts/?lang=en
HM Coastguard	999 or 01646 690909	Contact in first instance, they will then contact local Coastguard http://www.dft.gov.uk/mca/
Ceredigion County Council	01545 570881/572572 01970 625277 (out of hours) Rhodri Llwyd, Ceredigion County Council & David Lewis, Civil Contingencies david.lewis@eredigion.gov.uk	Lead Local Flood Authority (responsible for producing Flood Risk Management Plans for 'Flood Risk Areas'), Emergency Planning Authority. Responsible for taking the lead in managing flood risk from local sources, including surface water, ordinary watercourses and ground water and flooding from main rivers or the sea. CCC will be producing a flood evacuation plan for Borth http://www.eredigion.gov.uk/index.cfm?articleid=11445

Ceredigion CC Housing	01545 572181/ 01970 633252	http://www.ceredigion.gov.uk/index.cfm?articleid=3469
Ceredigion CC Environment	01545 570881	http://www.ceredigion.gov.uk/index.cfm?articleid=149
Welsh Water	0800 085 3968	Primary responsibility for managing floods from water and sewerage systems, which can include sewer flooding, burst pipes/water mains or floods caused by system failures http://www.dwrcymru.com/
Scottish Power	0845 272 7999 0845 272 2424	http://www.scottishpower.com/?57
British Telecom (BT)	0800 800 150	http://home.bt.com/
Animal Rescue RSPCA	0300 1234 999	http://www.rspca.org.uk/home
Community Council Clerks	<u>BORTH:</u> Mrs Margaret Walker, Mirella, Borth. (01970) 871932 GENEU'R GLYN: Mrs D.Harvey, Abel-gur, Lôn Glanfred, Llandre (01970) 820418 LLANCYNFELIN: Mrs Gillian Jones, Blaenddol, Tre'r Ddol, (01654) 781226 TIRYMYNACH: Parch./Rev. Richard Lewis B.A. 40 Maes Ceiro, Bow Street, (01970) 828102 YSGUBOR Y COED : Dr Tamsin Davies, Flat Llawr Gwaelod, Glendower, Y Borth, (01970) 871573	

Rest centre

The first response rest centre to be used will be decided in conjunction with the relevant authorities, including Ceredigion County Council, Natural Resources Wales and will take account of the local emergency, local river levels and sources of flooding.

If evacuating from Ynyslas to the Borth rest centre, go the long way around to Borth from Ynyslas if the B4353 is flooded by the golf club, and the road from Ynyslas to Tre'r Ddol is open.

Organisation	Resource	Number	Location	Notes
Family Centre	Evacuation Centre	Helen Williams 01970 871078 07896 616857 borthfamilycentre@gmail.com	Clarach Road, Upper Borth	Key also held in Coastguard building. The Coastguard and Flood Coordinators hold instructions on how to work heating and hot water.
Craig-yr-Wylfa School	Evacuation Centre	School 01970 871280 Sian Bailey keyholder 07814 422690	Francis Road, Borth, SY24 5NJ	prif@craigyrwylfa.ceredigion.sch.uk
Borth Memorial Hall	Evacuation Centre	Roy Jones (caretaker) 01970 871411 Ray Quant 01970 820603 Hilary Matthews 01970 871912	Off High Street, Borth SY24 5LH	borthcommunityhall@gmail.com
Brynrodyn Caravan Park	Potential evacuation centre if out of season	0844 5617257	Borth SY24 5NR	enquiries@brynrodyn.com

See map showing location of potential rest centres on page 10. The Coastguard holds a pack of tea coffee sugar
Potential rest centre helpers include Community Wardens (pages 12-18 for contact details)

Rest centre guidance for users

The evacuation centre should provide identified person(s) to be in charge of:

Registration

- To record who is present and when they leave, and to advise family/friends inquiring about who is present
- To identify the most vulnerable and any specific needs (e.g. separated children, elderly, physical/mental disability, those affected by sickness). Needs may change over time, assess and monitor
- To identify responsible individuals for those with any specific needs

Safety and Security

- To ensure the safety and security of people
- To ensure appropriate behaviour, no violence, neglect or exploitation of circumstances
- To ensure equal access to assistance and services
- To remind individuals that they are responsible for their belongings and not to cause potential obstacles to others
- To ensure no alcohol or non-prescribed drugs are consumed/taken at the rest centre

Information

- To establish a formal link between the evacuation centre and relevant local and emergency authorities
- To define a central point for access to information about the situation
- To inform all in the centre with updates on the situation and any news on the safe return to homes
- To record and address complaints (including facilitating confidential or anonymous complaints)
- To advise on how to return safely to homes

Facilities

- To ensure users know where to access basic needs and services (e.g. water, toilets, first aid and potentially food and blankets)
- To facilitate wellbeing and dignity as much as possible e.g. toilets, areas for breastfeeding if requested
- To minimise conflicts among people at time of tension and distress by encouraging sensitive regard for others (e.g. keeping people with pets away from those with allergies or frightened of animals)
- To ensure there is sufficient space for individual needs, considering opening further evacuation centre(s) when space becomes unacceptably limited



Community Wardens

Volunteer Community Wardens provide a vital link between the public and authorities involved in emergency incidents. The role of a Community Warden is:

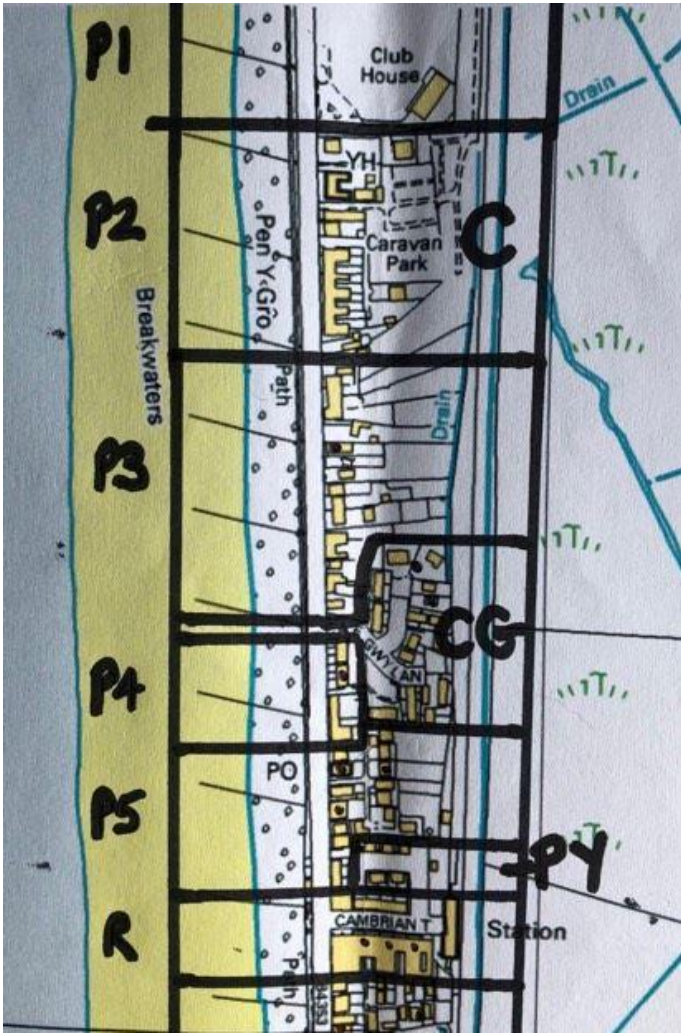
In preparation for an emergency	During an emergency
<ul style="list-style-type: none">• Consider those neighbours who are more vulnerable or at risk• Help to prepare those in the local community who are at risk• Help to get messages and information out to people, for example about flood risk, active flood alerts, severe weather or locally concentrated smoke• Help the community council to complete their Community Emergency Plan• Help identify any key skills and equipment the community may have that may be useful• Help provide information on being prepared, for example registering for flood warnings, making a personal Emergency Plan, getting alternative heating, light sources during power cuts	<ul style="list-style-type: none">• To assist members of their community stay safe• To help monitor the situation, for example water levels, report any unusual levels or potential danger

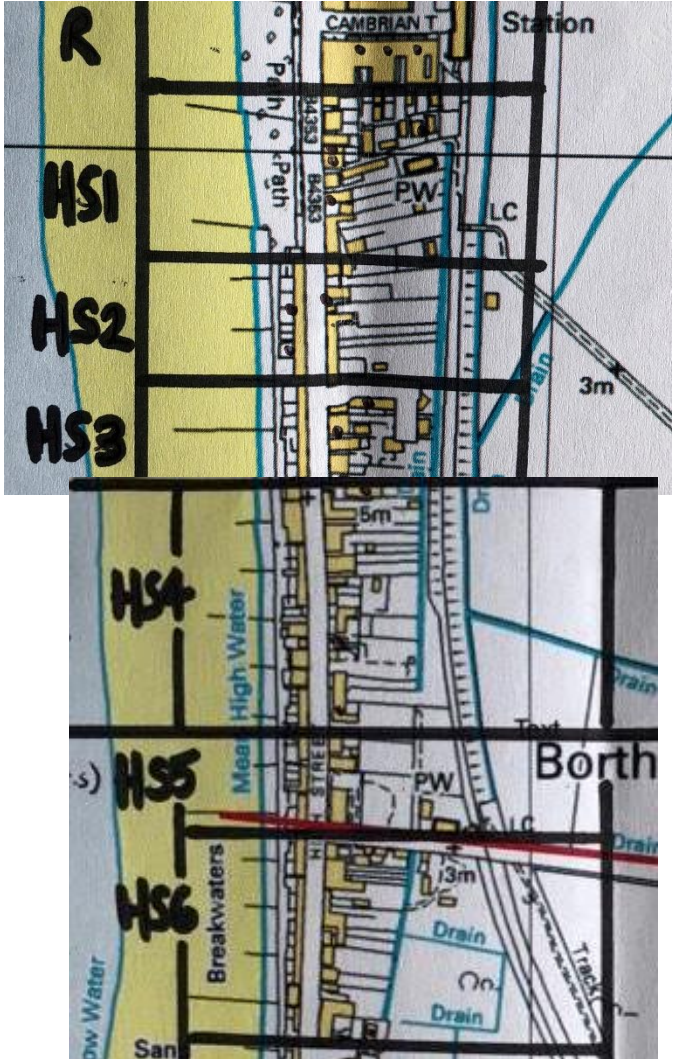
To find out more about volunteering to become a Community Warden, contact

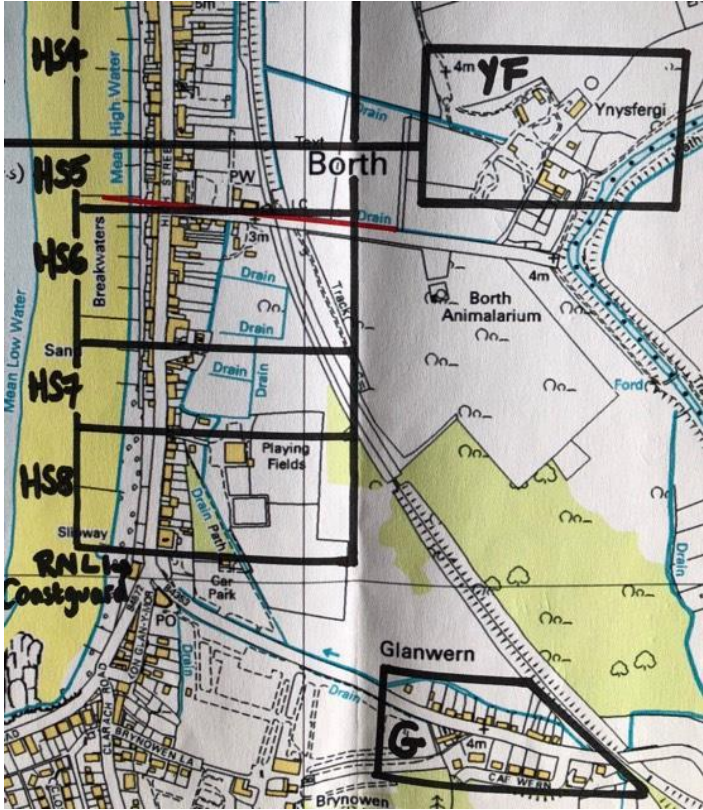
Mike Wilcox, e-mail borthpo@hotmail.co.uk Tel: 01970 871245 or Jill Hulse, e-mail jillbullen@gmail.com Tel: 01970 871256

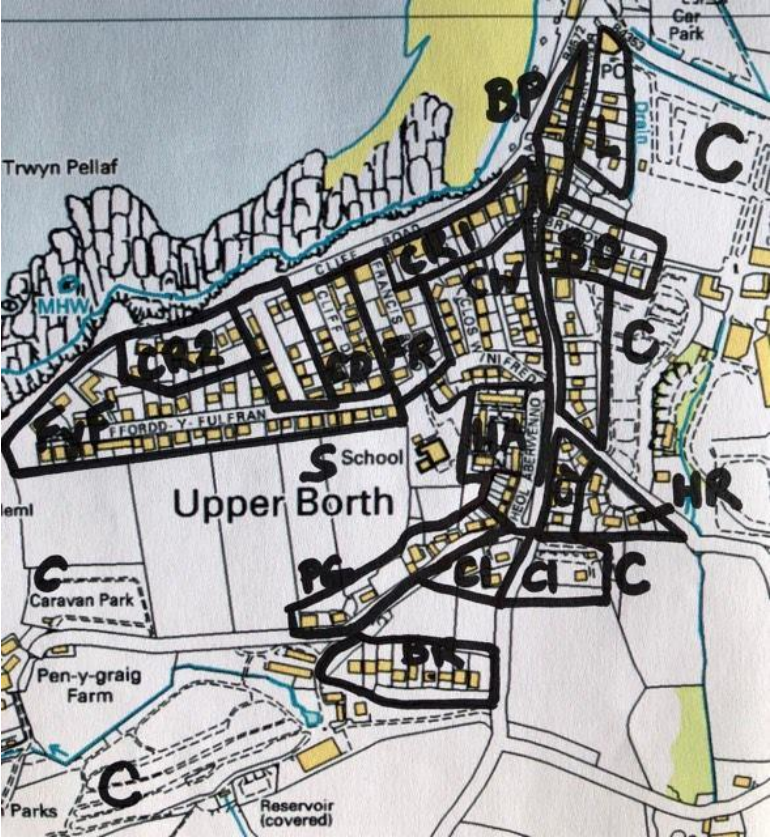
Borth & Ynyslas Community Wardens

Code used on maps pages 12-18	Area
P 1-5	Promenade, High Street Borth (B4353)
CG	Cae Gwylan
PY	Pantfedwen
R	Cambrian Terrace to Railway Station
HS 1-8	High Street, Borth (B4353 with houses on both sides)
YF	Ynysfergi
G	Glanwern
BP	Boat park and railings on B4572
L	Lon Glan-Y-mor
BO	Bryn Owen Lane
CR 1-2	Cliff Road
FR	Francis Road
CD	Cliff Drive
FyF	Ffordd-Y-Fulfran
CW	Clos Winifred
HA	Heol Aberwennol
HR	Heol Rhydygarreg
CI	Clarach Road
PG	Lane to Penygraig
BR	Lane near to Brynrodyn
Y 1-7	Ynyslas
<p>Please note Email addresses and telephone numbers of Community Wardens are removed from the public version for privacy, however house names/address are included so that neighbours can identify Wardens local to them. All Warden contact details are available in the full version that is shared with those identified on the distribution list on page 1. Community Councillor contact details are included.</p>	


Promenade/High Street, Cae Gwylan, Cambrian Terrace Pantyfedwen	Code	Community Warden	Contact details – see note on page 12
	P1	Borth & Ynyslas Golf Club Aer- Y- Mor	
	P2	Steve 'Spandex' Rogers 2 Marine Flats	
		John Taylor Morlais, YHA	
	P3	David & Janet Knowles Elton	
		Stephen Hibbs Moran Bwythyn	
	CG	Joy Cook Llan y Malo, Cae Gwylan	
		Dyfed & Donna Lewis Llys y Gwynt, Cae Gwylan	
	P4	Tom Gunn & Helen Kennedy 6 Cae Gwylan	
		Mike Savage 8 Cae Gwylan	
	P5	Cllr. Mike Wilcox Emergency Plan Coordinator Post Office	01970 871245, 07582298586 borthpo@hotmail.co.uk
		Joe Wilcox Post Office	
		Gareth Gunner Vanhyn	
		Matt Watkins Rhosfryn	
	PY	Martin & Carly Sayer 5 Cambrian Terrace	
		Cllr. Naomi Salmon 3 Cambrian Terrace	01970 871964 njs@aber.ac.uk

	R	Tim & Kaspar Pryce 8 Cambrian Terrace	
		Cllr. Naomi Salmon 3 Cambrian Terrace	
High Street Borth	Code	Community Warden	Contact details – see note on page 12
	HS1	Sue & Ianto Thomas Caer Wyddno	
		Cllr. Rona Dalton & Phil Dalton, York House B & B	01970 871362 Dalton171@btinternet.com
		Les and Sandra Jones (Lane from High Street to St. Matthews Church)	
	HS2	Anthony Morris Glaneifion	
		Kim & Steph Williams Heathfield	
		Jason Hines Victoria Pub	
	HS3	Mike Fielding 1 Bryngwyn Close	
	HS4	Hywel Owen Railway Pub	
		Eve Smith Leri Cottage	
		James Davies Welfare	
	HS5		

High Street Borth, Ynysfergi, Glanwern	Code	Community Warden	Contact details – see note on page 12
	HS6	Frank & Liz The Acorn	
		Margaret Walker (Clerk BCC) Mirella, High Street	01970 871932 mirellaborth@googlemail.com
		Ian Smith Tonpentre, High Street	
		Robin & Lou Evans Munding House	
	HS7	Grace & Mike Bailey Pengarreg House	
		Chris & Emma Byrne Ynys Affallon	
	HS8	Bryn & Helen Davies West End	
		Jonathan & Kim Thomas Athlone, It's a Gift	
		Fred Liddell Glenavon, High Street	
	RNLI	RNLI High St, Borth SY24 1AA	01970 871746 info@borthlifeboat.org.uk
	Coastguard	Coastguard Canteen Corner, Borth	999, 01646 690909
	YF	Tracy Tweedy Borth Wild Animal Kingdom, Ynysfergi	
	G	Hilary Matthews Cae Wern, Glanwern	
		Rhys Gardiner Tan y Bryn, Glanwern	
		Nigel Skelton Tree Cottage, Borth Taxi	

Upper Borth	Code	Community Warden	Contact details – see note on page 12
	BP	Roy & Jo Jones Rockside Louis Delahaye Craig Fryn Cllr. Gwenllian Ashley Ocean Belle, Borth	01970 872004 gwenllianashley@btinternet.com
	L		
	BO	Joey Bean Groden Greswolde, Brynowen Lane	
	CR1		
	CR2		
	FR		
	CD	Rob Hunt Greenways, Cliff Drive	
	FyF	Maggie Neville Headlands, Ffordd-y-Fulfran	
		Cllr. Bryn Jones Cerdd Y Don, Ffordd-y-Fulfran	01970 871337, 07896039625 Bryn.jones54@btinternet.com
		Andrea & Hugh Hughes Caenant, Ffordd-y-Fulfran	
		Martyn Davies Crichyddion, Ffordd-Y-Fulfran	

	CW		
	HA		
	HR	Gill Parry 14 Heol Rhydygarreg	
		Gary Davies 16 Heol Rhydygarreg	
	CI		
	PG		
	BR	Prudence Gwel Enlli, Clarach Road	
	Moel Cerni	Cllr. John James Moel Cerni (Farm)	01970 828278 glenj@hotmail.co.uk

Ynyslas	Area	Warden	Contact details – see note on page 12
	Y1	Alan & Anna Cole Ar-y-gors	
	Y2	Aidan & Jacky Hassan Westward	
	Y3	Sarah Tudor Top deck	
	Y4	Chris Neville 6 Min Y Don	
	Y5	Cllr. Jill Hulse & Simon Hulse Emergency Plan Coordinator Tradiddian	01970 871256, 07740 799643 07720 285385, jillbullen@gmail.com
		Cllr. Carol Bainbridge Sandy Nook	01970 871692, 07973285922 Carol_bainbridge@yahoo.co.uk
	Y6	Cllr. Stacy Jones & Mathew Jones, Plas Ynys	01970 871731, 07846776319 stacy.slavin@gmail.com
		Kathy Hosker Ty-Gwyn (& Camp-Site/Livery)	
	Y7	Mike Christie Ty Mawr Farmhouse	
	Visitor Centre	Ynyslas Visitor Centre, Natural Resources Wales	

FLOODING: Flooding location at risk

Area	Location at risk	Source of flooding and flow route	Trigger	Action and equipment
Area 1	Glanlerry Caravan Park Note: partially outside area	River flooding In Flood zone 3	Floodline Warning and Flood Alerts	Sandbags
Area 2	B4353 Glanwern up to roundabout junction to B4572 Clarach Road at Nisa, Borth	River flooding affecting leats See arrows on map	Floodline Warning and Flood Alerts	Sandbags
Area 3	Lon Glan-y Mor houses along the lane by Nisa, Borth	Coastal flooding when sea overtops wall and its runs to low point beyond West to East. See arrow on map.	Floodline Warning and Flood Alerts	Sandbags
Area 4	Houses in front of boat park and sea railings	Coastal flooding when sea overtops wall See arrow on map	Floodline Warning and Flood Alerts	Sandbags
Area 5	Memorial Hall, SY24 5LH, Borth	See arrow on map	Floodline Warning and Flood Alerts	Sandbags Stormboards
Area 6	Off High Street lane near Dol-wen, Borth	River flooding See arrow on map	Floodline Warning and Flood Alerts	Sandbags
Area 7	Lane by Doctors surgery up to railway line (incl.garages), Borth	See arrow on map	Floodline Warning and Flood Alerts	Sandbags
Area 8	Part of road towards Animalarium, near landfill site, Borth	Surface water flooding, leats In flood zone 3 See arrow on map	Floodline Warning and Flood Alerts	Sandbags
Area 9	White Lion Place, off Borth High Street (opposite/near old Lerri garage)	Coastal flooding	Floodline Warning and Flood Alerts	Sandbags

Area	Location at risk	Source of flooding and flow route	Trigger	Action and equipment
Area 10	Bryngwyn Close, off Borth High Street (opposite and near Victoria public house)	Coastal flooding Area lower than road level	Floodline Warning and Flood Alerts	Sandbags
Area 11	Houses seaward side of Borth High Street, Borth	Coastal flooding, southwest and west waves mostly but also northerly waves. West to East. See arrows on map	Floodline Warning and Flood Alerts	Sandbags Stormboards
Area 12	Princess Street near amusement arcade, where Phase I of sea defence has stopped	Coastal flooding West to East. See arrow on map	Floodline Warning and Flood Alerts	Sandbags
Area 13	Cambrian Terrace	Coastal flooding, overtopping sea wall and resulting runoff down road. From west to east, overtops and flows down incline of road towards railway station	Floodline Warning and Flood Alerts	Sandbags
Area 14	Cae Gwylan	Coastal flooding, overtopping sea wall and resulting runoff down road. Pumping station low point, drains and high water table an issue. From west to east, overtops and flows down incline of road	Floodline Warning and Flood Alerts	Sandbags
Area 15	Road B4353 near Golf Club	Surface water flooding, may disrupt traffic through See arrow on map	Floodline Warning and Flood Alerts	Warning sign needed for road flooding – Ceredigion County Council
Area 16	Ynyslas golf course car park and track to Ynyslas turn	Coastal flooding, overtopping sea wall From west to east, fills golf course car park then flows down track towards main road, spilling across golf course	Floodline Warning and Flood Alerts	
Area 17	Ynyslas turn and houses along road to NNR	Flow of seawater from overtopping into area 15. When golf course car park is up to capacity and track runs with water west to east	Floodline Warning and Flood Alerts	Sandbags
Area 18	Sea Rivers caravan park, Ynyslas	River flooding from Afon Leri breaking its banks East to West See arrow on map	Floodline Warning and Flood Alerts	Sandbags

Area	Location at risk	Source of flooding and flow route	Trigger	Action and equipment
Area 19	Ynyslas NNR disabled car park next to visitor centre	Seawater/freshwater from estuary Up road from estuary car park	Floodline Warning and Flood Alerts	Be aware
Area 20	Road near boat yard, Ynyslas Note: outside Borth Community Council area	River flooding from Leri constriction at bridge at Afon Leri boat yard constrains exit fluvial flow causing back-up of water upstream, but also constrains volume tidal in flow. See arrows.	Floodline Warning and Flood Alerts	Welfare of livestock farmers responsibility. Sandbags -properties
East of Village	Many areas to the East of the village may be vulnerable in addition to those areas identified.			

Maps showing locations at risk of flooding

Page 22 River Flooding

Page 23 Tidal and sea flooding

Pages 24-27 Areas at risk – linked to table on pages 19 - 21

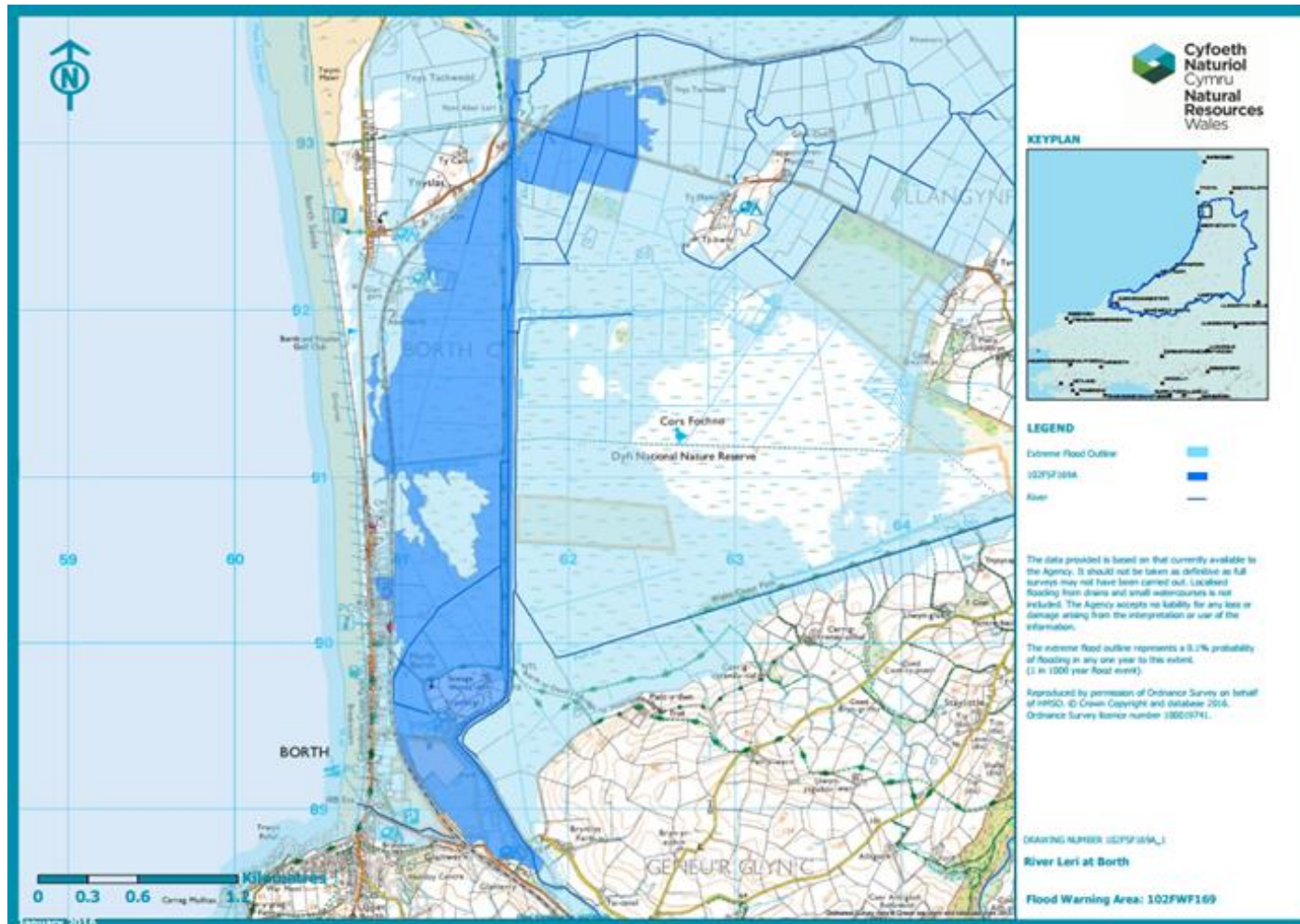
The **fluvial (river) flood warning area for the River Leri** at Borth is now live.

Flood alerts and warnings are updated every 15 minutes on the Natural Resources Wales' website

The flood warning area code is 169A and the quick dial number, when phoning the recorded Floodline service, is 196505 English or 186505 for Welsh.

You can check river levels by using River Levels Online on the Natural Resources Wales website

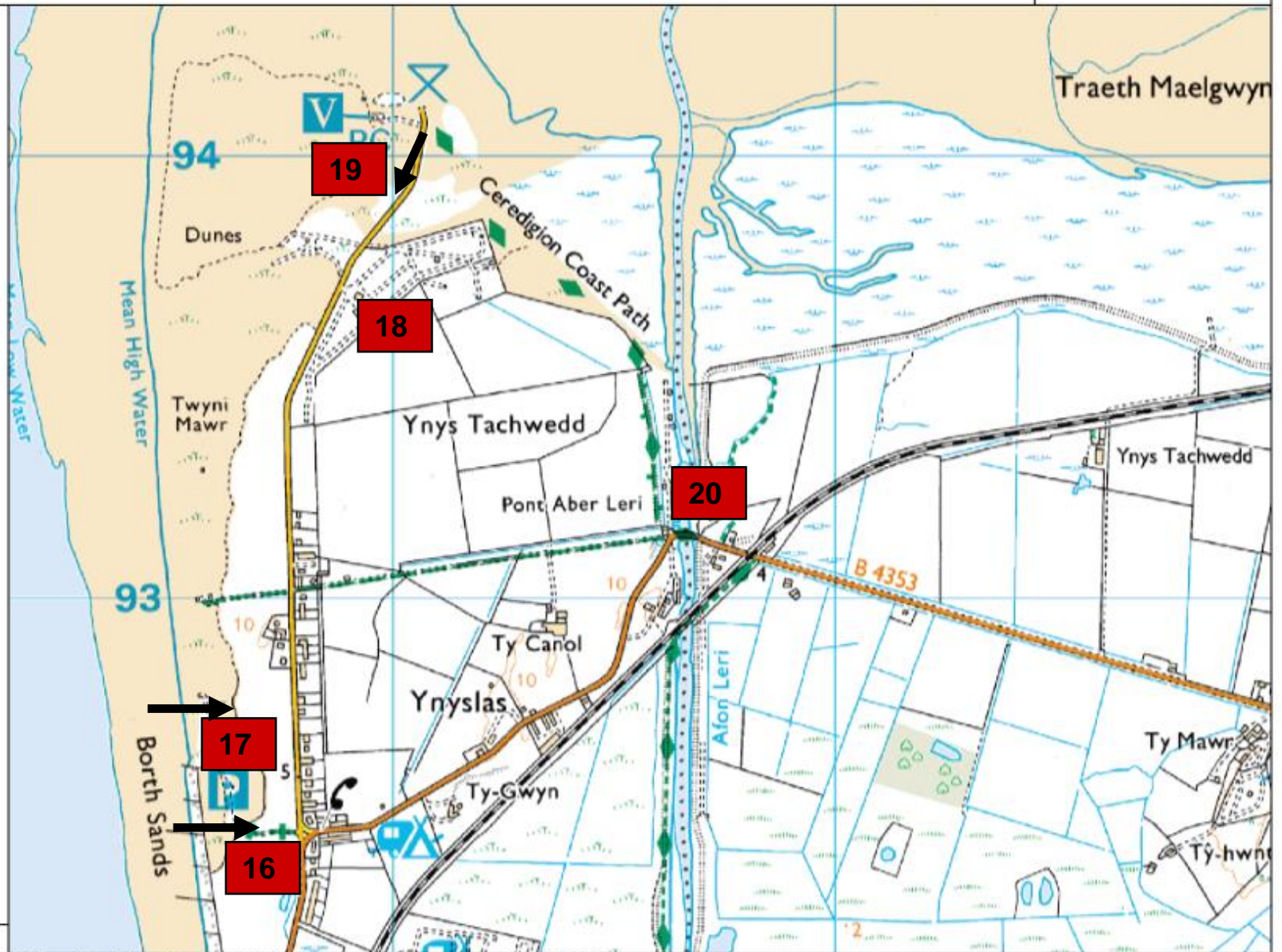
www.naturalresources.wales/river-levels-online



Ynyslas



Legend



0 125 250 375 m.



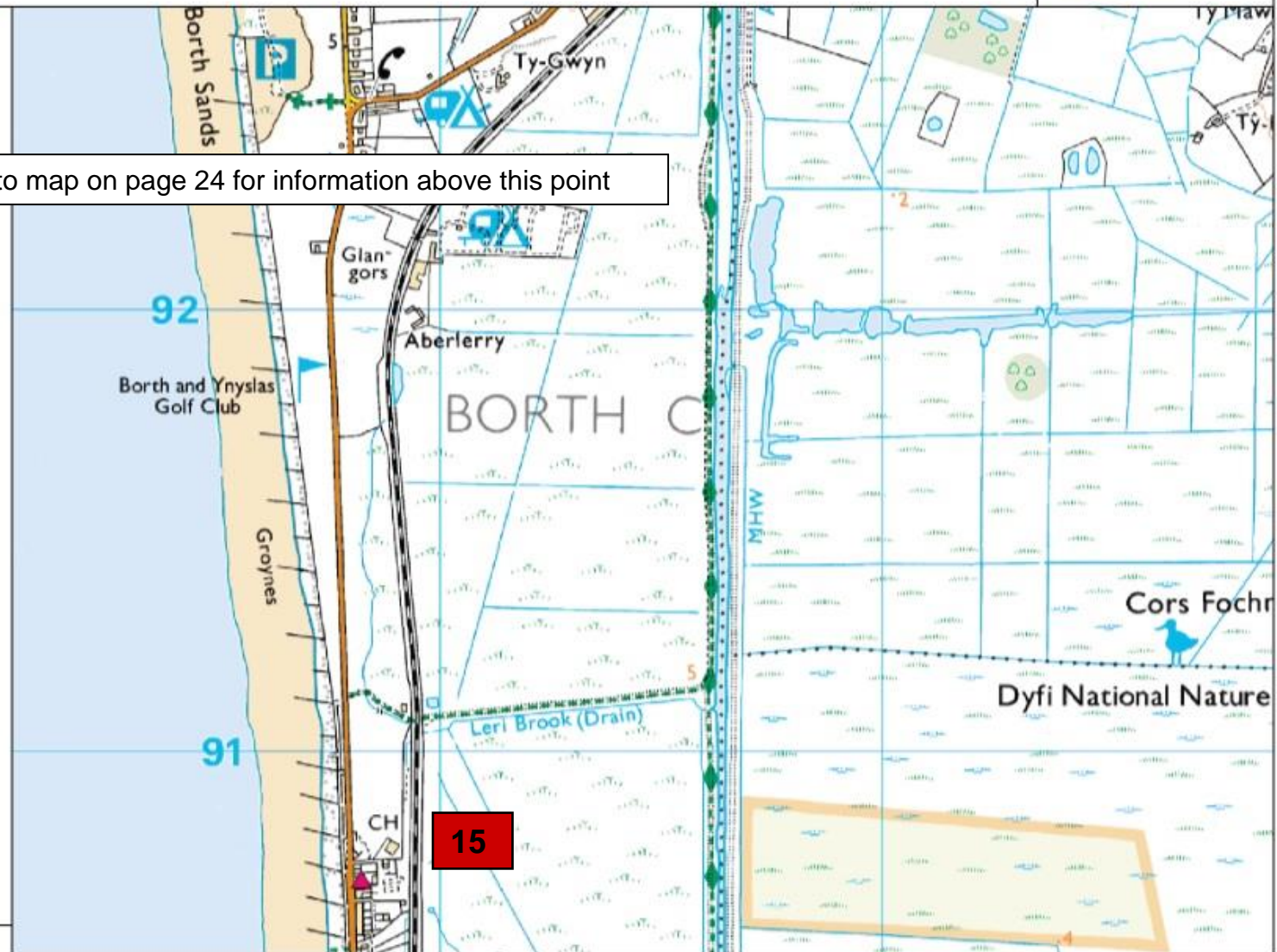
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Borth Mid



Legend

Refer to map on page 24 for information above this point



0 125 250 375 m.



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Borth mid

Legend

Refer to map on page 25 for information above this point

Refer to map on page 27 for information below this point

0 125 250 375 m.

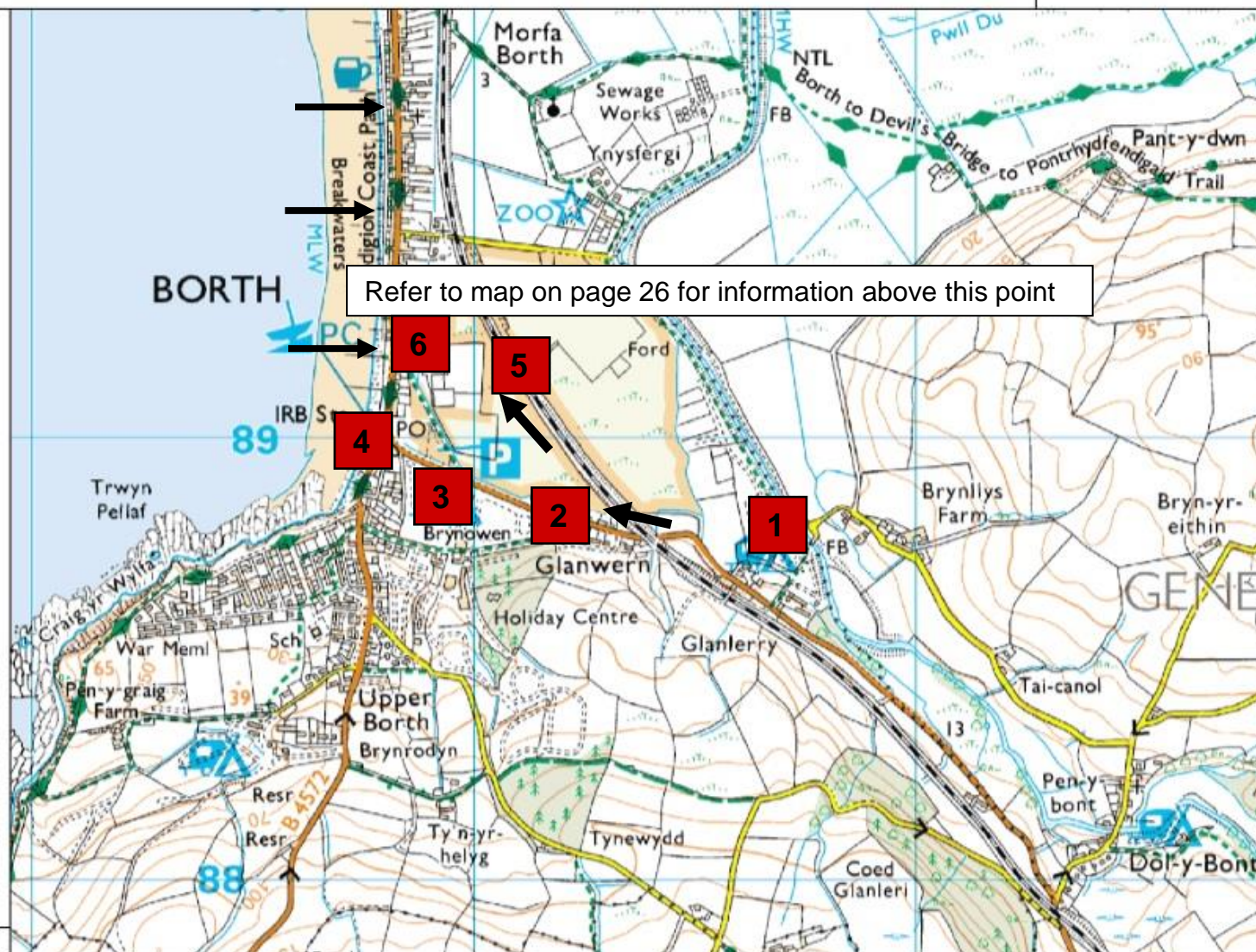


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Borth



Legend



Refer to map on page 26 for information above this point

0 125 250 375 m.



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Flooding equipment

Equipment	Provided by	Available from	Location action	Additional
Storm boards	Ceredigion County Council	Community Council	Coast guard/RNLI/ agreed volunteers to place	Volunteers to erect, number and store when removed Storm boards are stored at Ty Du Farm, contact Cllr Williams. They are numbered south to north 1-9 to correspond with the 9 alleyways.
2 sets storm gates	Ceredigion County Council	In place – we close when need to	Coast guard/RNLI/ volunteers to close	
Sand bags	The supply is a voluntary service by Ceredigion County Council, cannot guarantee to deliver sandbags to all sites in need.	Outside the RNLI in Borth	Householders and businesses to collect and put sandbags in place. Priorities for placing- see sandbag policy	In exceptional circumstances, a lorry <i>may</i> visit other locations to deliver additional sandbags. The lorry may have a flashing light, we will try and use a megaphone in future. Please see sandbag policy on following page re vulnerable, elderly and infirm . Sandbags are the responsibility of owner to save and re-use
Flood prevention measures e.g. flood gates, flood panels, sandbags	Personal householders and businesses responsible for their own properties	Responsibility of householders and businesses	Responsibility of householders and businesses to look after their property, and that includes protecting it from flooding. It is important that Steps are taken to ensure that their house/business is protected	Landowners, householders and businesses whose property lie s adjacent to a river, stream or ditch are likely to be Riparian Owners with associated responsibilities See http://naturalresourceswales.gov.uk/alerts/whats-my-flood-risk/riverside-property-owners/?lang=en#.Us_EpSdJ2mQ It explains your rights and responsibilities as a riverside property owner. This link lists a number of Flood Gate manufacturers which are Kitemark approved http://www1.kitemark.com/cms/listing/guide/flood-protection-products <small>Natural Resources Wales will not be supporting an Individual Property Protection scheme at Borth and Ynyslas due to the Local Authority having funded the coastal scheme which is there to protect the community. The IPP schemes are only supported by NRW when there is no other defence option viable.</small>



Sandbag Policy – Fact Sheet

Ceredigion County Council's Sandbag Policy aims to establish priorities for issuing sandbags in the event of a flooding incident.

The supply of sandbags is a voluntary service and Ceredigion County Council cannot guarantee to deliver sandbags at all sites that might need them.

The primary responsibility for protecting property from flooding rests with the property owner.

Priorities

In the event of severe weather and where there is a genuine risk of flooding Ceredigion County Council may provide filled sandbags to properties upon request. Each request made will be considered and prioritised in relation to the prevailing circumstances, irrespective of the flooding source. The following priorities have been established:

- Protection of life
- Protection of the vulnerable, the elderly or infirm
- Protection of key infrastructure (flood defences, sub stations, water supplies, highways etc)
- Protection of key facilities and buildings within the community
- Protection of business and commercial properties

Ceredigion County Council will also where possible respond to requests from the Emergency Services for sandbags for the protection of strategic properties.

Distribution

At times of high flood risk Ceredigion County Council will endeavour, on request, to deliver sandbags to occupied properties at imminent risk. However, this will not always be possible due to demand and/or weather conditions.

Delivery of sandbags will normally be to the nearest point of access to a property from the highway.

Members of the public will not be allowed to collect filled sandbags directly from any Ceredigion County Council depots.

When sandbags are provided, they become the responsibility of the person receiving them. Ceredigion County Council will not accept the liability for their placement; neither will Ceredigion County Council be responsible for collecting or disposing of issued sandbags.

Flooding Advice

Additional advice in connection with flooding and whether or not your property is at risk of flooding is available from the Natural Resources Wales website at: www.naturalresourceswales.gov.uk, where you can find information on:

- How to protect your property against flooding
- Reducing potential damage to your property as a result of flooding
- Flood protection products and services
- How to sign up for Floodline Warnings Direct (0345 988 1188)

Additional sources of information

For **information on what to do before, during and after a flood**, including:

- How to prepare for flooding
- If it is about to flood, what to do
- Why floodwater is dangerous
- What to do after a flood happens
- When it is safe to return to your property
- Clearing after a flood
- Contacting buildings and contents insurance company

Visit <http://naturalresourceswales.gov.uk/alerts/flood-advice/?lang=en#.Up8epZqGnct>

Floodline Warnings Direct is a free service that sends you a direct message when flooding is expected from rivers and the sea and may affect your property. You can receive warnings by telephone, mobile, email, SMS text message or fax.

- Call Floodline on 0345 988 1188
- Or visit

<http://naturalresourceswales.gov.uk/flooding-and-water/flood-alerts-and-warnings/?lang=en>

<https://fwd.environment-agency.gov.uk/app/olr/home>



Flood Alert	Flood Warning	Severe Flood Warning
<p>Flooding is possible within 2 hours to 2 days. Be prepared. Be prepared to act on your Emergency Plan. Prepare a flood kit of essential items. Monitor local water levels and the flood forecast</p>	<p>Flooding is expected within ½ hour to 1 day. Immediate action required. Move family, pets and valuables to a safe place. Turn off gas, electricity and water supplies if safe to do so. Put flood protection equipment in place</p>	<p>Severe flooding. Danger to life. Stay in a safe place with a means of escape. Be ready should you need to evacuate from your home. Co-operate with the emergency services. Call 999 if you are in immediate danger.</p>

Met Office community resilience

Met Office community resilience web page

<http://www.metoffice.gov.uk/publicsector/resilience/community-resilience>

Useful links on how to register for email weather warning alerts, download the weather app, provide reports of weather impacts.

Also “What to do” guides which give tips on what to do in the different types of severe weather and links to a community resilience leaflet.

Downloads

- [Community Resilience leaflet \(PDF, 820 kB\)](#)
- [Community Resilience leaflet - Welsh version \(PDF, 642 kB\)](#)
- [What to do in heavy rain \(PDF, 98 kB\)](#)
- [What to do in strong winds \(PDF, 94 kB\)](#)
- [What to do in heavy snow \(PDF, 132 kB\)](#)
- [What to do in widespread ice \(PDF, 103 kB\)](#)
- [What to do in dense fog \(PDF, 102 kB\)](#)

Related pages

- [What to do in severe weather](#)

Make sure you know what to do when severe weather is forecast

- [Severe Gales](#)
- [Heavy Rain](#)
- [Heavy snow and icy roads](#)
- [Thunderstorms and lightning](#)
- [Dense fog](#)

Links

- [Sign up for email alerts](#)

FIRE

- In any emergency, call 999
- Do not put yourself or others in danger
- Follow the advice of the emergency services
- Borth Fire Brigade has a L4P 4x4 Ford Transit appliance to respond to incidents, carrying a pump, 80 gallons of water, and other firefighting equipment.
- The Community Emergency Plan may be activated by the:
 - Emergency Services
 - Local emergency responders
 - Community (if an emergency is evident and unable to contact local emergency responders)
- Ensure vehicles are not blocking any entrances/exits
- Be aware of smoke/fumes to properties - close windows if affected
- Be aware of escape routes
- Check on residents who may be less mobile and/or have asthma/chest problems

Cors fochno / Borth bog fire

- Notify Justin Lyons, Cors fochno Warden, Natural Resources Wales

POWER CUT A full power cut for an extended period of time

Before a power cut

- Keep handy:
 - Torch (and fresh batteries)
 - Battery-powered radio tuned into local radio station
 - Corded telephone
- Boil water and keep it in a thermos flask for hot drinks/hot water bottles
- Get blankets and warm layers ready
- Plan for alternative sources of heating if the power cut is lengthy e.g. calor gas heater, wood burning stove (paraffin heaters are dangerous and are not recommended by the fire brigade)
- Check neighbours that might need help
- Cordless landline phones will not work in a power cut
- Landline corded phones will work if the telephone lines are undamaged
- Charge up any mobile phones
- Saving Mobile Battery
 - Switch off your mobile, or set it to 'aircraft' mode (switches off the search for a mobile network)
 - If you keep your phone on, close all unnecessary smart phone apps, switch off mobile data, Wifi, Bluetooth and GPS, disable 3G or 4G if your phone supports it. This will maximise battery life.

Note: the Coastguard, Police and Lifeboat all have vhf radio if there is no telephone line.

During a power cut

- Report anyone on a ventilator or dialysis machine, including the electricity company priority service team
- Switch off appliances and lights, leave 1 light on so you know when power is back on
- Don't leave candles unattended.
- Don't open the freezer door unless you have to.
- Don't use a generator indoors - exhaust fumes can kill.

After a power cut

- When power returns turn the freezer to its maximum setting for 24 hours, then return it to normal setting -18°C. Food may keep for 8 hours without power, keep hard and icy food and discard defrosted food including soft meat or fish.

Floodwater and electricity

- If water is about to enter:
 - Turn off and unplug ground floor large appliances or move to a higher location if you can
 - If safe, turn off your electricity supply using your isolator switch or fuse box
 - If you don't have an isolator switch, contact your electricity supplier for advice
- Don't assume the electricity in a flooded property is off. Don't touch any electrical appliances, cables or switches if you are standing in flood water or if they are sitting in water, there is a risk you could be electrocuted.
- If your home has been flooded, keep away from the electrical equipment. Call your electricity suppliers emergency number to arrange a safety visit.
- Get a qualified electrician to check your internal wiring before you turn anything back on.
- If you leave your property, turn off your main electricity isolator or fuse switch if it is safe to do so. Let your supplier know how they can contact you.

STORMS & SNOW



The British Red Cross has advice on 'How to prepare for emergencies' <http://www.redcross.org.uk/What-we-do/Preparing-for-disasters/How-to-prepare-for-emergencies>

Storms, high winds

- Listen to weather forecasts, local radio, take heed of any warnings and closures (e.g. schools)
- Don't make unnecessary journeys, take adequate warm clothing/supplies
- Be aware of debris, roof material, trees - stay inside, and advise others to stay inside where possible
- Prepare in case of power cut or loss of phone line (see power cut section)
- Check on neighbours, elderly, unwell

Heavy snow

- Check on neighbours, elderly, unwell
- Grit or clear to your front door if you can
- Don't make unnecessary journeys or use public transport where you can, take adequate warm clothing/supplies
- Beware of black ice
- Get supplies in if prolonged
- If running out of supplies notify your Community Warden
- Prepare in case of power cut or loss of phone line (see power cut section)

Contact the Red Cross as they may be making visits locally to coordinate efforts.

Age Cymru Ceredigion
1A The Old Welsh School
Aberystwyth
SY23 1LF
Tel: 01970 615 151
Email: fiona.williams@agecymruceredigion.org.uk

Caravan & Campsite locations

See http://naturalresourceswales.gov.uk/alerts/whats-my-flood-risk/caravan-and-campsites-owners/?lang=en#.Us_EbidJ2mQ for guidance on preparing your site and protecting your customers during a flood. *Flooding location risk

Map N-S	Name, contact telephone and email
*C	Searivers Caravan Park, Ynyslas, SY24 5JZ, 01970 871 399 info@seariverscaravanpark.co.uk
*G	Sŵn y Môr Leisure Park, Ynyslas, SY24 5JU, 01970 871233 sales@sunbourne.com
*F	Golden Sands Holiday Park, Borth, SY24 5JS, 01970 871440 info@goldensandsholidays.co.uk
D	Y Fron Caravan park, Borth, SY24 5LR, 0844 5617257, enquiries@yfron.com
*A	Bryn Owen Holiday Park, Bryn Owen Lane, Borth 0843 309 2551 01970 871933 brynowen@park-resorts.com Advised NRW that have own Emergency Plans in place
B	Northfield Holiday Park, Clarach Road, Borth, SY24 5NR, 01970 871464 info@northfieldholidays.co.uk
H	Brynrodyn Caravan Park, Swyn Y Nant, Borth SY24 5NR, 01970 871717 enquiries@brynrodyn.com
*See arrow	Tŷ Gwyn Camping & Holiday Livery Ynyslas, SY24 5LA, 01970 871894 kathyhosker@ty-gwyn-camping.com Emergency Plan lead: Kathy Hosker. Produced Emergency Plan with NRW
See arrow	Penygraig Farm Caravan Park Swyn y nant, Borth. SY24 5NR 01970 871717 Jevans36@sky.com
*See arrow	Glanlerry Caravan Park (outside of area) 01970 871413 Catherine Richards, Produced Emergency Plan with NRW

