

# Community Link



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DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

December 2017



Welcome to my December newsletter, Community Link, which highlights the key areas of work I have been involved with over the last few months. As your Police and Crime Commissioner, it is important that you know how progress is being made against the priorities I have set for Dyfed-Powys Police, as a result of what you told me you wanted from local policing. I hope you find it useful.

Since November, I have been holding regular public meetings in towns across the four Counties of Dyfed-Powys. The Chief Constable, Mark Collins has joined me at some of these and I welcome you to come along and speak with us. Dates of what's coming up can be found on my website.

Please share this newsletter with family, friends and colleagues. You can subscribe to receive future quarterly copies by emailing my office on the details given at the end of this newsletter.

May I take this opportunity to wish you and your families a Merry Christmas and a happy healthy new year.

Thank you

**Dafydd Llywelyn**  
Dyfed-Powys Police and Crime Commissioner

## Supporting Victims

### Baroness Newlove, Victims' Commissioner, launches Victims' Engagement Forum

As the Victims' champion locally, I was delighted to welcome Baroness Newlove, Victims' Commissioner, to Dyfed-Powys, in September. It was good to learn more about how victims of crime are supported and represented nationally and how the voices of victims are conveyed in parliamentary debates. The needs and rights of victims is embodied in the Victims' Commissioner role and I am very keen to work alongside her to champion the cause of victims locally and nationally.



As part of her visit, the Baroness launched the Local Criminal Justice Board's (LCJB) Victims' Engagement Forum. The organisations that make up the Criminal Justice Board in Dyfed-Powys are committed to ensuring victims are at the heart of the criminal justice system. I and my colleagues across the various organisations want to listen carefully to the voices of victims when shaping our services. The Victims' Engagement Forum will provide a facility for victims of crime to feedback on their experience of journeying through the Criminal Justice process.

Criminal Justice organisations locally will learn from poor experience and celebrate areas of strength. Our aim is to empower victims to feel more in control, and actively seek their help in supporting us to continually improve.

For more information or if you would like to get involved, please contact [Caryl.bond.opcc@dyfed-powys.pnn.police.uk](mailto:Caryl.bond.opcc@dyfed-powys.pnn.police.uk) or phone 01267 226440.

## Support for victims and witnesses

As the voice of victims and vulnerable individuals within our communities, I want to ensure that the right support is in place to safeguard our residents and to help them cope and recover should they become a victim of crime. As part of this, I provide funding for a number of services. Here is a quick look at what services are offered through the funding I provide:



Goleudy offers personalised, practical and emotional support to help victims, families and witnesses survive crime and make them stronger. The service is free and confidential, whether or not the crime has been reported to the police and regardless of when it happened.

Hafan Cymru supports vulnerable, repeat and high risk victims of domestic abuse and their families. Victims are provided with crisis intervention, emotional, financial and practical assistance, including support through the criminal justice process.



Community Rehabilitation Company delivers a victim-led restorative justice service that is available at all stages of the criminal justice system. It provides improved access to restorative justice for victims by trained and accredited facilitators.

Gwalia provides a service for the referral, management and reduction of antisocial behaviour. Gwalia identifies and manages the level of risk amongst victims to improve community safety and reduce the impact of anti-social behaviour.



Llamau offers a de-briefing, support and mediation service for children and young people across the Dyfed-Powys area who have been reported missing, or are at risk of sexual exploitation and victimisation.

New Pathways provides 24-hour access to crisis support for victims and on-going support in a safe place that offers first aid, safeguarding and specialist clinical and forensic care.



## Public Engagement

### Concerns and compliments

Good customer service is about listening to our service users and using feedback to improve services. Complaint handling should be quick, open and accessible. The Public Service Bureau provides a one stop shop for all compliments and concerns about police or policing services. The team aim to record your feedback and arrange for you to be provided with an explanation and an apology, where appropriate by working closely with Police Supervisors and Department Heads.

You can contact the team in a variety of ways. By phone: 01267 226044. By email: [publicservicebureau@dyfed-powys.pnn.police.uk](mailto:publicservicebureau@dyfed-powys.pnn.police.uk).

By letter: Public Service Bureau, Police Headquarters, Llangunnor, Carmarthen, SA31 2PF. Or through submission of an online form via my website [www.dyfedpowys-pcc.org.uk](http://www.dyfedpowys-pcc.org.uk)



### Summer Shows:

The summer shows lived up to expectations once again this year, with thousands of people attending the Royal Welsh show and the Pembrokeshire County show! Staff from my office chatted with you and learned about the things that really matter to our communities. Thanks to all those who came and spoke with us. Please do keep watching twitter, Facebook and my website for details of where my team and I are visiting next.



## Police and Crime Plan

As your Police and Crime Commissioner, I set the priorities for policing locally. As the residents of Dyfed-Powys, you are best placed to tell me where you consider policing resource or services should be focussed. From consulting with you, I received invaluable feedback that informed the development of the strategic police and crime objectives for Dyfed-Powys police.

The [Police and Crime Plan](#) for 2017-2021 was launched in March 2017. The priorities are:

- Keeping our communities safe;
- Safeguarding the vulnerable;
- Protecting our communities from serious threats; and
- Connecting with communities.

To demonstrate progress against the priorities, I produce an [Annual Report](#). The Chief Constable reports to me, the Force's progress against the Plan at regular meetings and through submission of reports. Some of these meetings are held in public and you are warmly invited to attend them. Key reports can also be found on my website

So far, I am pleased to report progress includes some of the following key achievements:

- Investment in the specialist services to reduce the impact of anti-social behaviour and substance misuse and to support victims of crime, domestic abuse and sexual abuse.
- Hosted a multi-agency conference, bringing together key stakeholders to consider how we can improve our response to gender-based violence, domestic abuse and sexual violence; and
- Instigated a review of CCTV across the whole of Dyfed-Powys Police Force area to help keep our communities safe.

## Strategic Equality Plan

Everyone deserves to life safely, free from harm and abuse. To outline my commitment to promoting equality and fairness in everything that we do, I launched a [Strategic Equality Plan](#) in March 2017. My equality objectives are:

- Engagement - to ensure that all members of our communities are provided with an opportunity to engage with me through a variety of means;
- Accessibility - to ensure that the OPCC provides and promotes alternative communication formats for accessing information and services provided by the office;
- Empowerment - to ensure that individuals with protected characteristics are supported to contribute to the work of the OPCC;
- Awareness - to ensure employees and representatives of the OPCC have received appropriate training in equality and diversity issues in order to improve services offered to the public.

Since April, I have had the privilege of open and honest discussions with representatives of many groups, including Race Cymru, Dyfodol Powys Futures, Rekindle, Pembrokeshire Autistic Society amongst many others. This has given me valuable insight into the needs of vulnerable groups and individuals in our communities and helps me to identify how police and criminal justice organisations can better support those who need it.

## Delivering value for money

### CCTV

One of my key pledges when I was standing to become Police & Crime Commissioner for Dyfed-Powys was to reinstate CCTV. The benefits of having CCTV in place are considerable not only in terms of detection of crime but also prevention. Monitoring of cameras provides an enhanced sense of security to our communities in particular our more vulnerable groups and also to local businesses.

I have committed to reinvest £2m in a four year project to reintroduce CCTV to many towns across the four counties. It's so important that the £2m investment achieves the best result possible. Progress will be regularly reported publicly. You might be interested to know that the towns identified for reinvestment in CCTV are:

County	Towns
Carmarthenshire	Llanelli, Carmarthen, Ammanford
Pembrokeshire	Haverfordwest, Tenby, Saundersfoot, Milford, Pembroke dock, Pembroke, Fishguard
Ceredigion	Aberystwyth, Cardigan
Powys	Welshpool, Newtown, Llandrindod, Builth, Brecon

I believe reinvestment in CCTV in these areas will be an asset.

## Commissioner's Community Funding

As a Commissioner of services for the communities of Dyfed Powys, I have made available a funding programme for the community to apply to, which had £75,000 available for projects that support the priorities within the Police & Crime Plan. I invited bids that would supplement activity already underway across the communities of Dyfed-Powys.

The fund was inundated with applications from community groups, charities and organisations across Dyfed Powys. 106 applications for funding totalling £460k were received! Following some very difficult decisions on what all were worthy causes, 11 applications were successful.

A total of £49,855 was awarded in the first instance to a variety of projects that supported initiatives such as tackling online child sexual exploitation and diversionary activities for young people. Details of those who were awarded funding is available on my website. I look forward to working with the successful bids through the developments of their projects.

# Working Together

## Checking and testing - Seminar of Police and Crime Panel Members

Members of Dyfed Powys Police and Crime Panel attended a seminar on September 11th to find out more about my work as the Police and Crime Commissioner. The [Police and Crime Panel](#) is made up of elected members and their role is to scrutinise and support my work as Commissioner.

I hosted a training day to brief the Panel, most of which are new members, on key issues. These included an overview of the Police and Crime Plan; a presentation by Chief Constable Mark Collins on operational policing; a briefing on financial matters by Chief Finance Officer Jayne Woods; an introduction to commissioned services by Director of Commissioning Alison Perry; and information on scrutiny activity by Compliance Officer Claire Bryant.

Feedback from the day was very positive. Panel Chair Cllr Alun Lloyd Jones said: "It was an extremely useful day, particularly for the new members of the Panel. It helps us to do our job in scrutinising the Police Commissioner when we are fully informed."

## Volunteering:

Did you know that my office runs 3 independent volunteering schemes that help protect vulnerable people and ensure the highest level of professionalism and public confidence in Dyfed-Powys Police? These are the Independent Custody Visiting Scheme, The Animal Welfare Scheme and the Quality Assurance Panel. This Newsletter focusses on the role of the Animal Welfare Visiting Scheme.

## FAQ

*Who can volunteer?*

Volunteers must be over the age of 18, live, work or study within the Dyfed-Powys area and must be independent of the Police and Criminal Justice System.

*What type of people are we looking for?*

We are looking for enthusiastic individuals who are comfortable in questioning and challenging in an impartial and objective way. I am very keen to engage with the public and welcome volunteers who can represent our diverse communities.

*How do I volunteer?*

For further information please contact the Engagement Support Officer, Caryl Bond, on 01267 226097, email [caryl.bond.opcc@dyfed-powys.pnn.police.uk](mailto:caryl.bond.opcc@dyfed-powys.pnn.police.uk), or visit the Commissioner's website at <http://www.dyfedpowys-pcc.org.uk/en/work-with-me/volunteer/>

## Focus on my Animal Welfare Visiting Scheme

The welfare of Police dogs is a high priority; their handling must be effective, humane, ethical and transparent. Animal Welfare volunteers to observe, comment and report upon the welfare of Dyfed-Powys Police dogs. There are currently 8 Animal Welfare volunteers who aim to inspect and visit each dog and their handlers at least once every month.

Between April 2016 and March 2017 our Animal Welfare volunteers made 31 visits, checking on the welfare of 56 dogs. During this period there was also an Inspection of our kennels at Police Headquarters. No concerns were raised regarding the welfare of Dyfed-Powys Police dogs.

[Animal Welfare Annual Report 2016-17](#)



## Get Involved

### How much are you willing to pay for local police?

Dyfed-Powys Police's current budget (2017/18) is £96.616m, with £49.313m of this coming from the central government and the remainder, £47.303m being raised locally through council tax, known as the police precept.

As set out in my Police and Crime Plan, the Precept level for 2017/18 was increased by 6.9%. This equated to a Band D property paying £213.87 per annum, which is the cheapest out of the 4 Welsh force areas.

In my plan I also assumed a rise of 5% per annum in subsequent years. This would equate to a Band D property paying £224.56 in 2018/19, an increase of £10.69 per year or 21p per week.

I have launched a public consultation and would urge you voice your opinion on this critical issue. I want to ensure that we as a Police Force can continue to safeguard our communities with the highest standard of service available.

You can complete the survey by entering the following link into your web browser: <https://www.surveymonkey.co.uk/r/SZ9956P>

Alternatively, a paper copy can be requested from Mr Llywelyn's office on 01267 226440 / [opcc@dyfed-powys.pnn.police.uk](mailto:opcc@dyfed-powys.pnn.police.uk).

The survey opened on 24th November and ends on Friday the 15th December 2017.

**Office contact details:**

Dyfed-Powys Police and Crime Commissioner,  
PO Box 99,  
Llangunnor,  
Carmarthen,  
SA31 2PF

**Tel:** 01267 226440

**Email:** [opcc@dyfed-powys.pnn.police.uk](mailto:opcc@dyfed-powys.pnn.police.uk)

**web:** [www.dyfed-powys.pcc.police.uk](http://www.dyfed-powys.pcc.police.uk)

**twitter:** DPOPCC

**facebook:** dyfedpowyspoliceandcrimecommissioner